



Qualia Corporation
396B 7th St., #164
Novato, CA 94945, USA

Questions?
Phone: 415-382-1099
Email: qualia@ix.netcom.com

Qualia Limited Warranty

Qualia Corporation warrants to the original purchaser that this rod or reel will be free of defects in materials and workmanship for a period of one (1) year from the date of purchase. During this period, Qualia Corporation will, at its option, repair or replace your reel or rod at no cost to you other than the shipping costs you incurred to our service facility. This warranty will be considered VOID if the rod or reel is found to have been subjected to unauthorized alterations, abuse or has been damaged by your failure to provide necessary and reasonable maintenance. This warranty is valid only to the original buyer of this product and does not extend to commercial or rental applications, and said buyer acknowledges that the buyer is not relying on the seller's skill or judgment to select or furnish goods suitable for any particular purpose.

To request warranty repairs (or non-warranty service) please send your reel or rod, postage pre-paid, to Qualia Corporation at the address shown below. Retailers and wholesale outlets for our products are not authorized or required to perform warranty repairs or exchanges on behalf of Qualia Corporation, nor are they authorized to modify this warranty in any way. In the case of warranty repair requests (less than 1 year) **a dated sales receipt must accompany any warranty claim.** Please provide a short note explaining the difficulty you are experiencing. In order to verify any claimed problem, a minimum of service will be required to open and inspect your reel. Therefore a minimum service charge will always be required on reels returned for non-warranty work by our Service Center. If your Qualia reel should be found to require repairs outside of this warranty (more than 1 year), our Service Center will perform a standard cleaning and maintenance procedure and will send you a quote for further repair. The quote for further repair will include the cost of the further repair and a claim for parts, labor and the return shipping charge. You must, in writing, accept the quote before further work will be done on your reel. If you do not accept the quote for further work, you will still be required to pay the cost of the minimum service.

All Qualia reels and rods requiring warranty service should be directed, **pre-paid and insured**, to Qualia Corporation at the following address:

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All warranties implied by law, including warranties of merchantability and fitness for any particular purposes, are limited to one year from the date of purchase of any Qualia rod or reel. In no event shall Qualia Corporation or its related companies be held liable for incidental or consequential damages due to breach of this warranty or other warranties implied by law.

Some states do not allow limitations on how long an implied warranty lasts nor do they allow the exclusion of incidental or consequential damages due. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

